

Michael J. Hacker
Curriculum Vitae

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Education

University of Phoenix

Bachelor of Science in Information Technology

Tempe, Arizona

January 2007

United States Air Force

Combat Interrogation Course

Republic of Korea

August 1994

Department of Defense

Defense Strategic Debriefing Course

Fort Huachuca, Arizona

January 1994

University of Maryland, Asian Division

Japanese Studies

Misawa Air Base, Japan

1988 – 1993

United States Air Force

Cryptologic Linguist Course

Goodfellow Air Force Base, Texas

November 1988

Defense Language Institute, Foreign Language Center

Russian Basic Course, Honor Graduate

Presidio of Monterey, California

August 1988

Teaching Experience

Senior Multimedia Instructor / Lead Instructor for Curriculum

Taught adult students XHTML, JavaScript, CSS, Flash/Actionscript, Director/Lingo, PHP/MySQL and programming logic. Trained and mentored instructors. Selected by the Director of Education to develop and implement new curricula.

Collins College

Tempe, Arizona

January 2001 – August 2006

Japanese Martial Arts

Fourth degree black belt and licensed instructor in Jiyushinryu AikiBudo

Renshinkan Dojo

Tempe, Arizona

October 2006 - Present

Professional Experience

IT/Operations Manager

Managed all internal IT and Operations tasks, including monitoring and interacting with operations and IT teams, setting up and maintaining servers, setting up portals for internal use, customizing software configuration files, creating user accounts, establishing policies, programming internal applications in PHP, and interfacing with developers. Utilized Linux, Trac, SVN on a regular basis.

SpeakSoft, Inc.

Santa Cruz, California

June 2009 – December 2009

Operations Technician, US-Japan

Monitored network health and performed troubleshooting on network-related issues, including network outages, streaming media playback problems, utilizing MRTG, Unix, and internally-developed monitoring tools. Dealt directly with major national and international customers. Interfaced between Tokyo and home offices. Primary Japanese and Russian linguist on staff.

Limelight Networks

Tempe, Arizona

December 2007 – June 2009

Web Developer

Built and customized front-end web applications for the delivery of video by national customers, utilizing XHTML and CSS on a custom PHP framework.

vSocial.com

Tempe, Arizona
July 2007 - December 2007

Web Developer

Built websites for various clients on a contract basis utilizing XHTML and CSS.

Freelance

Chandler, Arizona
August 2006 - July 2007

Web Developer

Built and maintained dynamic websites for clients using HTML, CSS, and PHP.

Contact Designs

Scottsdale, Arizona
January 2000 - December 2001

Web Developer

Built and maintained corporate websites using HTML, CSS, Javascript, ColdFusion, Photoshop and Illustrator. Performed server maintenance and backup. Sole PC hardware technician.

Subia Corporation

Phoenix, Arizona
June 1998 - December 1999

Intelligence Analyst / Watch Officer, National Security Operations Center

As an NSA Intelligence Analyst, scanned material for information of intelligence value, conducted research, and wrote reports to satisfy a diverse customer set, including military commanders, multinational consumers, and the National Command Authority, which includes the President of the United States and the Secretary of Defense.

National Security Agency

Fort George G. Meade, Maryland
June 1997 - June 1998

As a National Security Operations Center Watch Officer, acted as NSA's focal point for all incoming and outgoing information pertaining to a major world crisis. Directly supported military operations and policy makers in Washington, D.C. Responded to queries from and prepared daily reports for such customers as the White House, the National Security Council, the Central Intelligence Agency (CIA), the Pentagon, and various foreign allies. Ensured the safety of American military forces deployed as part of the United Nations Preventive Deployment (UNPREDEP) force.

Translator

Provided linguistic support for a highly sensitive investigation.

Federal Bureau of Investigation

New York City, New York
October 1996 - January 1997

Chief of Open Source Information (OSINT)

Developed and implemented the first Air Intelligence Agency open-source electronic media exploitation cell in the Pacific Theater of operations. Identified equipment needs and performed installation and set-up of computer systems. Attended periodical OSINT training with the 500th Military Intelligence Group, Camp Zama, Japan.

315th Intelligence Squadron

Yokota Air Base, Japan
October 1996 - April 1997

Linguist Debrief/Interrogator

Collected and reported perishable general military intelligence information using Human Resources Intelligence (HUMINT) methods under the auspices of the Defense Intelligence Agency. Trained to interrogate enemy prisoners of war in support of Air Force objectives. Translated foreign-language documents into English and developed instructional materials. Liaison to officers of the Japan Air Self Defense Forces.

February 1994 - October 1996

Cryptologic Linguist

Monitored and transcribed selected voice communications. Ensured timely reporting of highly sensitive, perishable information. Received special recognition from the Defense Special Missile and Astronautics Center for single-handedly providing coverage of a rare, high-interest event.

Misawa Security Operations Center

Misawa Air Base, Japan
December 1988 - December 1993

Awards and Honors

Joint Service Achievement Medal

Department of Defense

Awarded for meritorious service while assigned to the National Security Operations Center, National Security Agency/Central Security Service in support of Operations Provide Promise, Deliberate Force, Joint Endeavor, and Joint Guard.

National Intelligence Meritorious Unit Citation

John Deutch, Director of Central Intelligence

Awarded for "outstanding direction, implementation, and support for the baseline inspection period of the Strategic Arms Reduction Treaty."

Air Force Achievement Medal

Awarded for "debriefing and reporting skills during an intense treaty verification inspection period [resulting in] over 40 reports responding to national-level requirements." I was also recognized for my "superior bilingual abilities" due to my development of "Japanese-language debriefing instruction materials to aid officers of the Japan Air Self-Defense Force." Finally, "as a qualified combat interrogator," I provided "valuable training to aircrews while role-playing as the enemy during ... Survival, Evasion, Resistance, and Escape" exercises.

Air Force Achievement Medal

Received special recognition from the Defense Special Missile and Astronautics Center for providing coverage of a rare, high-interest event.

Technology Experience

Social and Emerging Media

WordPress, Drupal, Joomla, Podcasting, and integration with popular services such as Twitter, Digg, and Facebook.

Programming

XHTML/CSS, JavaScript, PHP/MySQL, Flash/ActionScript, currently exploring Ruby, on Rails, Python, and iPhone development in Objective-C

Graphic Design

Adobe Photoshop and Illustrator

Platforms

Macintosh, Unix, and Windows

Foreign Languages

Japanese (Fluent)

- Interpretation
 - Aikido Journal, First Annual Aiki Expo
 - Special Olympics Japan
- Translation
 - Aikido Journal
 - Southwest Institute of Healing Arts

Russian (Functional)

French (Rudimentary)

Miscellaneous

Possessed and maintained a TOP SECRET security clearance with Special Background Investigation (TS/SBI) from 1988 to 1998; clearance and access retired upon separation from military service.

NSA Security Polygraph (June 1997)