Michael J. Hacker

me@michaelhacker.me

SUMMARY

Veteran intelligence analyst, military linguist, and educator with a background in numerous fields within the technology sector, including network operations, management, and web development. Creative thinker, highly curious, quick learner, and trusted, team-oriented collaborator and leader. I am interested in entering the Cyber Security field, initially specializing in Threat Intelligence. Eventually, I would like to learn more about Pentesting.

SKILLS

— Military Intelligence: Human Intelligence (HUMINT), Open Source Intelligence (OSINT), Signals Intelligence (SIGINT), Analysis, Interrogation, and Translation
— Languages: Japanese and Russian (advanced), Mandarin, French, and German (basic)
— Operating Systems: Windows, MacOS, Unix/Linux, iOS, Android
— Scripting Languages: PHP, JavaScript, HTML/CSS, learning Python
— Other: Hardware and Network Installation and Troubleshooting
— Audiovisual Software: Pro Tools, Logic Pro X, Final Cut Pro
— Security Experience: OPSEC, INFOSEC, FERPA, COMSEC, INFOSEC, PERSEC
— Soft Skills: Public Speaking, Rapport Establishment, Social Engineering, Cultural Sensitivity
— Interests: Linguistics, Songwriting, Martial Arts, Logical Fallacies, Zen, Stoicism

EXPERIENCE

Teacher | Arizona State University [8/12 - Present]

Taught English and other subjects to students from over 140 countries. Taught academic success skills to international ASU undergraduate and graduate students. Developed and taught an Advanced Teacher Training Program for Iraqi English professors under the aegis of the U.S. State Department. Co-developed an American Literature curriculum for the University of Duhok. Extensively researched education, poverty, and infrastructure in South Sudan. Served on business Intelligence team.

Language Assistant | Arizona State University [5/11 - 8/12]

Supported the Curriculum and Computer Coordinators, maintained teacher resources, created reports, improved existing systems, created and maintained various materials for student use, created online and print materials for in-house use, revamped the instructor website, and handled technology needs.

IT/Operations Manager | SpeakSoft, Inc. [7/09 - 11/09]

Managed internal IT and Operations tasks, including monitoring and interacting with operations and IT teams, setting up and maintaining servers, setting up portals for internal use, customizing software configuration files, creating user accounts, maintaining hardware, and establishing policies. Utilized: Unix, SVN, Trac, VNC, PHP, and various other tools.

Operations Technician, US-Japan | Limelight Networks, Inc. [12/07 - 6/09]

As a member of the Network Operations Center, monitored Content Delivery Network health, performed troubleshooting, cached files, dealt directly with major national and international customers, escalated problems to engineers, and, using my Japanese skills, translated and interpreted between the home office and Tokyo. Utilized: Unix with a variety of network monitoring tools.

Web Developer | vSocial.com [7/07 - 12/07]

Built and customized front-end web applications for online video delivery utilizing a proprietary PHP framework.

Web Developer | Self Employed [8/06 - 7/07]

Built websites for various clients on a contract basis utilizing PHP, HTML, and CSS.

Senior Instructor/Curriculum Lead | Career Education Corporation [8/01 - 8/06]
Taught introductory HTML, JavaScript, CSS, Flash/Actionscript, Director/Lingo, PHP/MySQL and introductory programming logic. Trained and mentored instructors. Developed curricula.

Web Developer | Contact Designs [1/00 - 8/01]
Built dynamic websites using HTML, CSS, PHP, Photoshop and Illustrator.

Web Developer | Subia Corporation [6/98 - 12/99]
Built dynamic websites using HTML, CSS, Javascript, ColdFusion, Photoshop, and Illustrator. Maintained servers.

MILITARY EXPERIENCE
Linguist/Translator/Interrogator/Debriefer/Analyst | United States Air Force [1987 - 1998]
Collected, analyzed, and disseminated high-interest Defense Intelligence information to the President, Secretary of Defense, and theater-level commanders. Experienced in HUMINT (Defense Intelligence Agency), SIGINT (National Security Agency/National Security Operations Center), OSINT (United States Air Force), Combat Interrogation (Defense Intelligence Agency), and Translation and Analysis (Federal Bureau of Investigation/National Security Agency/U.S. Air Force). Top Secret-SCI clearance (inactive) and NSA Security Polygraph.

EDUCATION
MA Linguistics (English) | Arizona State University [GPA: 3.90]
BS Information Technology | University of Phoenix [GPA: 3.60]

AWARDS / CERTIFICATIONS
National Intelligence Meritorious Unit Citation [Director of Central Intelligence]
Joint Service Achievement Medal [Department of Defense]
Air Force Achievement Medals [United States Air Force]

Studying for CompTIA Security+

Fourth Degree Black Belt / Instructor [Jiyushin-ryu Aikibudo]

MEMBERSHIPS
InfraGard
Arizona TESOL